

## Guardian Series™ Decision Support

Allows users to review check images and associated data for “pay or no pay” decisioning and image quality and usability determinations.

**G**uardian Series Decision Support is a browser-based application that provides the tools you need to make accurate decisions regarding check fraud and image exchange processing. Check images and associated data can be reviewed for “pay or no pay” decisioning, as well as for image quality and usability determinations. This powerful application has been specifically designed to address the needs of check fraud and image exchange review, making it the solution you can depend on to provide accurate information for clear and confident decision making.

### A complete solution

Guardian Series Decision Support facilitates the decision making process via on-screen, image-based technology. Tightly integrated and available for all ExchangeGuard™ and FraudGuard™ modules, this broadly-functional application allows you to view, approve, reject, escalate, investigate, print, fax, email and/or annotate any exceptions that are uncovered. With Guardian Series Decision Support, all fraud and

image quality exceptions, as well as MICR rejects, are processed by a multi-level staff review that incorporates sight verification and consistency controls.

The system logs all results and productivity statistics for each system user, providing an activity audit trail and full cycle security. Additionally, Guardian Series Decision Support’s Item Matching option enables high-productivity correction keying, so items can be routed for re-cycling and re-processing as needed.

---

## Educated Decision-Making.

---

### Flexibility and control

The system employs user-defined and user-maintained hierarchies, rules and parameters to create and execute desired processing workflows. These workflows define system actions and support procedures, as well as item reviews and confirmations. All system processes

can be customized to meet your specific needs, ensuring process control and specificity. And with comprehensive workflow support and multiple work-queuing approaches, rest assured you are processing as efficiently as possible.

### Guardian Series – the power of true integration

Guardian Series Decision Support is one module of the Guardian Series product family. All Guardian Series applications are built on the same broad, multi-application, integrated platform, making installation and maintenance efficient. Because all applications share the same platform, adding further Guardian Series check fraud detection or image exchange capabilities in the future is simple and highly cost-effective. The system’s multi-use platform architecture provides the ultimate level of system scalability and flexibility, simplified systems management, as well as real-time reporting. And, the non-proprietary design of the suite allows for its easy integration. »

*continued >>*

## Key Benefits

- Single Decision Support function across multiple applications
- Available in a Windows® version and a browser-based version
- Easy to use graphical user interface
- Full queuing and audit tracking of all activities

